

April 1, 2019

**VIA ECFS**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

**Re: Notice of Ex Parte Presentation – Nationstar Mortgage, LLC d/b/a Mr. Cooper - Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991 - CG Docket No. 02-278, Consumer and Governmental Affairs Bureau Seeks Comment on Interpretation of the Telephone Consumer Protection Act in Light of DC Circuit’s ACA International Decision - CG Docket No. 18-152**

Dear Ms. Dortch:

On March 28, 2019, Eric J. Troutman, outside counsel for Nationstar Mortgage, LLC d/b/a Mr. Cooper, in response to an inquiry from Arielle Roth, Wireline Legal Advisor to Commissioner Michael O’Rielly, had a telephone conference with Ms. Roth regarding certain statistics concerning “unwanted” robocalls developed by Hiya, a Seattle-based company that provides caller profile information to help consumers identify incoming calls and block unwanted ones, and other statistics relating to such calling.<sup>1</sup>

In addition to that discussion, Mr. Troutman provided Ms. Roth with the following references concerning such statistics and factual allegations re robocalling:

<https://tcpaland.com/unfair-attack-ncic-works-hard-to-convince-fcc-that-legitimate-american-businesses-are-to-blame-for-majority-of-robocalls-in-robust-tcpa-comment/>

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<sup>1</sup> The Hiya statistics were discussed in a meeting with Ms. Roth and Commissioner Michael O’Rielly on March 26, 2019. See Notice of Ex Parte Presentation, Nationstar Mortgage, LLC d/b/a, Mr. Cooper, CG Docket Nos. 02-278, 18-152, March 28, 2019, at p. 2, n.1.

<https://tcpaland.com/robocall-robocall-robocall-youmails-intrepid-ceo-alex-quilici-joins-wbd-ramble-podcast-to-discuss-what-the-robocall-index-actually-tracks/>

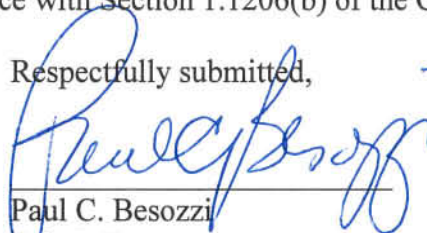
<https://tcpaworld.com/2019/03/13/fact-checking-john-olivers-robocall-bit-it-was-hilarious-but-was-it-accurate-tcpaworld-com-breaks-it-down/>

<https://tcpaland.com/fake-tcpa-news-questionable-youmail-robocall-data-relied-upon-by-mainstream-news-outlets/>

<https://tcpaworld.com/2019/03/18/robocall-fake-news-spreads-more-media-outlets-push-out-misleading-tcpa-articles/>

This notice is filed in accordance with Section 1.1206(b) of the Commission's rules.<sup>2</sup>

Respectfully submitted,



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cc: Arielle Roth

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<sup>2</sup> 47 C.F.R. § 1.1206(b).